Grievance Redressal

In Case of any grievances with the service of the Bank	You may Please Contact the Branch Manager Or Call us at Toll Free No : 1800 233 2300 Or Write a letter to us Or Lodge a complaint through our website cgb.bank.in
In case the grievances is not resolved within 30 days from the date of registration Or You are not satisfied with the resolution offered by the bank	You may kindly take recourse to The Reserve Bank - Integrated Ombudsman Scheme, 2021 (RB-IOS, 2021)